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January 2011

Marietta Power and Water Rate Increase Necessary to Help Maintain Top Quality Service

In response to an \$8.8 million rate increase from utility wholesalers along with needed infrastructure maintenance and repairs, the Marietta City Council approved a utility rate increase for Marietta Power and Water customers. The overall increase will be about 6 percent on an average utility bill. The customer will see an increase of 6 percent to the electrical rate, the water increase will be 8 percent and the wastewater increase will be 6 percent. The council also approved the use of \$2.9 million from the reserve surplus to keep the increased rate at a minimum. With this increase, a customer that uses 4,000 gallons of water and 850 kilowatt hours per month will see an overall increase of about \$7.65 for the three services.

At Marietta Power and Water, rate increases are always the last resort in helping to maintain the quality of service you expect. As a valued customer, you can feel confident that we are taking every measure to control our costs, and that you are receiving the best service at the most competitive price.

The increase will take effect on January 1, 2011 and generally translates to less than \$10 per month for most Marietta Power and Water customers.

For more information, visit www.mariettopowerandwater.com. ⚡

Let Marietta Power and Water Pay You for Energy Efficient Improvements with the GreenStreet Home Performance Assessment



With the winter off to an especially cold start, now is the time to take a good look around your home to see where you could be saving energy and energy dollars. Marietta Power and Water would like to help you find ways to make energy efficient improvements, and through the **GreenStreet** Home Performance assessment, we'll even pay you to let us help.

GreenStreet Home Performance assessments are conducted by highly skilled contractors who use high tech diagnostic equipment to uncover hidden energy losses in your home. This comprehensive evaluation also includes a customized plan tailored to address your home's particular needs in reducing energy use.

And for a limited time, Marietta Power

and Water will pay you to put your plan in action through rebates for energy audits, duct sealing, air sealing, and/or insulation installation in your single family home. Rebates will be paid by a one-time credit on your Marietta Power and Water bill. The home performance audit is required to be eligible for duct sealing, air sealing, or insulation rebates.

Program Refunds Can Lower Your Investment Costs by Up to 50 Percent

Big refunds make the effort worthwhile in both the short and long run. Here's just how big your savings will be on your energy efficient improvements:

- 50% up to \$200 for Home Performance Energy Audit

continued

Minimize the Inconvenience of a Utility Outage by Verifying Your Phone Number

To provide the highest quality of service available, Marietta Power and Water uses the latest in technology to keep your utilities operating as trouble free as possible. With the interactive voice response, or IVR, when you call to report an outage, the system links your phone number to the address we currently have on file.

Inaccurate information means an unnecessary delay in getting your power or water restored. And with the holidays and cold weather fast approaching, a prolonged outage can be especially inconvenient and uncomfortable.

Verify that your Marietta Power and Water account information contains the correct phone number by visiting our website at www.mariettopowerandwater.com.

Once you're there, click on the Online Payments link and the Online Utility Customer Support screen will appear. Enter your Account Number or Account ID as it appears on your statement and your PIN to view your account information. Click the Create Password link to access your account if you do not already have a PIN.

If your information needs updating, click the Email Us link to notify us of any changes. ⚡



Let Marietta Power and Water Pay You for Energy Efficient Improvements with the GreenStreet Home Performance Assessment continued

- 50% up to \$100 for Duct Sealing
- 50% up to \$200 for Air Sealing
- 50% up to \$200 for Insulation Installation (attic, wall or floor)

To receive the rebate, submit a completed rebate application and receipts to the Marietta Power and Water Marketing Department at 675 North Marietta Pkwy.

Marietta, GA 30060. Rebate applications are available on our website and in the lobby.

Program begins January 1, 2011 and ends December 31, 2011 or once grant funds are depleted.

For more information, visit the Marietta Power and Water website at www.mariettopowerandwater.com. ⚡

Calendar of Events

January 19 through February 20

The 39 Steps

Theatre on the Square - MainStage

Adapted from John Buchan's 1915 book and Alfred Hitchcock's 1935 film, this incredibly fast-paced spy yarn has four characters playing over 250 roles backed up by some tremendously clever staging, lighting and special effects. It all makes for wonderful theatre and great fun. As funny as it is mysterious. Recommended for age 14 and up.

Please call the box office at (770) 422-8369 for more information.

Sunday, February 13

Daddy Daughter Dance

2:30 to 5 p.m.

Mansour Center - 995 Roswell Street

Marietta fathers and their daughters ages 5-12 years old love to attend the city's annual Daddy Daughter Dance! Registration is at the Marietta Parks and Recreation office located on the third floor of City Hall, 205 Lawrence Street. For more information call (770) 794-5601.

Sunday, May 1

Get ready for the 18th Annual Taste of Marietta

11 a.m. to 7 p.m.

For more information visit www.tasteofmarietta.com.



For a complete list of City of Marietta events, please visit www.mariettaga.gov and click on Calendar of Events.

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