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June 2011

Pre-Pay Metering Helps You Better Manage Your Energy Dollars and Energy Use

With all of the buzz today about energy and the “Smart Grid,” there is finally a product specifically designed to benefit the customer — Pre-Pay Metering.

Just like pre-pay cell phones, gasoline or groceries, a Marietta Power and Water electric customer can now pay for electricity on an as-needed basis with “real time” metering.

How Does Pre-Pay Metering Work?

As a pre-pay customer you would simply deposit any amount of money you like into your Marietta Power account.

The meter tracks your use of electricity minute-by-minute and continuously recalculates the account balance. You will receive automated phone calls, text messages

or e-mails notifying you when you are running low on funds. Up-to-the-minute balances are available by dialing a local number and entering your account information.

When the balance reaches zero, the meter temporarily disconnects the electrical service until more funds can be added to the account. You can even make a payment with your cell phone through an automated attendant. After making a payment, through automatic reconnection your service will be on again within 60 seconds.

How Does Pre-Pay Metering Help Make Paying my Electric Bill Easier and Save me Money and Energy?

Here are a few of the ways Pre-Pay

continued

Marietta Power and Water's Text Messaging Service Works Like a Personal Assistant to Help Keep your Household Running Smoothly

If your days are frequently a bit too full with so much to keep track of, maybe you could use a little help. Marietta Power and Water has the perfect solution for making sure that your utility service is not interrupted because of non-payment.

Our text messaging service works like a personal assistant to remind you that your payment is overdue. And you'll even receive notification one business day before your service is scheduled to be disconnected, giving you an opportunity to make your payment.

To ensure that your household is not disrupted by the inconvenience of interrupted service, register for our free text messaging service today. Here's how to take advantage of the service:

1. Have your Marietta Power and Water account number handy.

2. Call Marietta Power and Water's automated number at (770) 794-5150 and follow the prompts that will direct you to press option 1 and then option 2. Next, press option 5 to enter your account number, the name of your cell phone provider and your cell phone number.

The entire process will take only a few minutes of your time right now, but will save you considerably more time (and possibly a headache) later, should you have to go through the process of having your service restored.

Marietta Power and Water offers a variety of ways to help make your days a little less hectic. Visit our website at www.mariettapowerandwater.com to discover our other free services. ⚡

Pre-Pay Metering Helps You Better Manage Your Energy Dollars and Energy Use *continued*

metering will make paying your electric bill more convenient and lower both the cost and your energy use:

- » **Multiple payment options.** With Pre-Pay Metering you will no longer receive an electric bill, and you will have the option of paying by credit card, debit card, gift card, cash or check. Automatic payment options are also available.
- » **Fees are eliminated.** You will no longer pay an electric utility deposit or reconnect fees. Plus, no credit checks are required.
- » **More efficient use of energy.** Pre-Pay metering will also increase your consumption awareness through account status notification via text message, e-mail or by automated phone call. Customers typically tend to use 12-18 percent less electricity when they are up-to-date with their energy use. In the next few months Marietta Power

and Water will begin a Pre-Pay Metering pilot program for residential electrical customers. A limited number of customers will be given the opportunity to volunteer to participate in the initial installation phase. The program will be available on a first-come, first-served basis and is currently only available for electricity.

If you are interested in participating in this pilot program, contact Marietta Power and Water at (770) 794-5192. Please have the name on your account, the service address, account number and a contact phone number ready when you call.

If you are a Marietta Water and/or a Sanitation customer, you will continue to receive your monthly bill for that particular service.

Marietta Power and Water is always looking for better ways to serve our customers. To find out about our other programs, visit www.mariettopowerandwater.com. ⚡

Calendar of Events

Saturday, July 2, 9, 16, 23, 30

Marietta Square Farmers Market

9 a.m. until noon

Glover Park in Marietta Square

The popular city market will take place every Saturday through November 19 — rain or shine. The market features products that are grown, made and produced in Georgia. Visit www.mariettasquarefarmersmarket.net for more information.

Monday, July 4

Fourth in the Park

10 a.m. until 10 p.m.

Marietta Square

The Marietta Freedom Parade will begin at 10 a.m. at Roswell Street Baptist Church and head towards the Square. The end of the Parade marks the start of the Festival. Food concessions, arts and crafts and carnival will provide plenty to do for the whole family.

- Marietta Freedom Parade 10 a.m.
- National Bell Ringing 2 p.m.
- Parade Awards Ceremony 2:15 p.m.
- Fireworks, dark (Rain date Monday July 5)

For more information, call Marietta Parks and Recreation at (770) 794-5601.

Saturday, July 9

Marietta Square Artists Market

9 a.m. until noon

Mill Street near Marietta Square

Held the second Saturday of the month April through November, this fine arts juried artists market showcases artwork created by local college students.

Friday, July 29

Glover Park Concert Series

8 until 10 p.m.

Glover Park in Marietta Square

Performing: Jesters / Variety

The concerts are free of charge but if you're looking for a "front-row seat," a limited number of tables can be reserved — \$45 for tables of six and \$55 for tables for eight. Tables reservations are taken on a first come basis and may be reserved the first working day of each month. For more information, call Marietta Parks and Recreation at (770) 794-5601.

Marietta Power and Water will be closed on Monday, July 4 in honor of Independence Day.

For a complete list of City of Marietta events, please visit www.mariettaga.gov and click on Calendar of Events.

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