



Connected

Verify Your Phone Number through the Marietta Power and Water Interactive Voice Response System to Ensure Faster Service During Power Outages

While Marietta Power and Water implements ongoing, proactive measures to prevent service outages, sometimes there are circumstances beyond our control that can result in power failures. The good news is that you can have some control over the inconvenience of a service outage by making sure we have your current phone number.

Our interactive voice response (IVR) system lets us get to work right away restoring your power as long as we have your current phone number in our billing system. If the information is not current, there will be a delay in restoring your power and you

will not receive an optional follow-up call letting you know your power has been restored.

How can you put the IVR System to Work for You?

Verifying that we have your current phone number on file is fast and simple:

1. If you're already a subscriber to Marietta Power and Water's Online services, simply login to your account and verify that your phone number is correct. If your phone number is not correct, click the Email Us link to notify us of any changes.
2. If you're new to our Online services, you can sign up at www.mariettopowerandwater.com. Once you're on the Home page, click "Pay Online", under Popular Pages. Once you're on the Account Login page, click Create Account. You'll need your account number, cycle and route number from your statement to complete this quick process. If your information needs updating, click the Email Us link to notify us of any changes.

To report service interruptions call (770) 794-5160. ⚡

Log on to www.mariettopowerandwater.com to update our system.



Don't Let Thunderstorm Season Put a Damper on Your Spring

Although this has been one of our most severe winters in quite a while, spring is only a few weeks away, along with the start of thunderstorm season. Here are few safety tips to keep in mind whether you're indoors or outdoors when the sky turns gray:

Outdoors:

- Fully enclosed buildings offer the best protection from thunderstorms. Sheds, picnic shelters, tents or covered porches do not protect you from lightning. If a solid building is not nearby, seek refuge in a hard-topped metal vehicle and close all the windows. Stay inside until 30 minutes after the last rumble of thunder.

- Stay at least 10 feet away from downed power lines, and never try to move them or anything that is touching them. Do not drive over downed power lines. If you come in contact with a live wire while inside a car, stay inside the vehicle until help arrives. Also, never touch someone who has come in contact with a downed power line, call 911 immediately.
- Take extra precaution in flooded areas as they can present a hidden danger in the form of submerged outlets and electrical cords.

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Indoors:

- Close your windows and window treatments and keep a safe distance from them.
- Unplug electrical appliances and turn off air conditioners. Power surges that occur as the result of lightning can cause severe damage to plugged-in electronics and appliances. Avoid using a corded (landline) telephone during the storm.

- Stay away from faucets, sinks, showers and bathtubs. Plumbing and bathroom fixtures can conduct electricity.

Finally, make sure you have a battery-powered radio or NOAA Weather Radio so you can receive weather updates. Always keep a fresh supply of batteries handy.

For more tips, visit the Marietta Power and Water website at www.mariettopowerandwater.com. ❄️

Cutting Everyday Costs with Energy Efficient Light Bulbs Just what is the Difference between CFLs and LEDs?



Picking up a package of light bulbs these days is a bit more involved than it used to be. With the phase-out of incandescent bulbs, consumers now have to determine if a CFL or LED bulb better suits their needs. How do you decide? Here's a look at both:

Compact Fluorescent Bulbs (CFLs):

- Uses 75 percent less energy than incandescent bulbs.
- Have an average lifespan of approximately 10,000 to 15,000 hours.

- Good choice for lamps and decorative lighting.
- Currently available in more shapes and sizes than LEDs.

Light Emitting Diode Bulbs (LEDs):

- Lasts two to four times longer than a CFL, and 25 to 35 times longer than a standard incandescent bulb.
- Average lifespan of 25,000 to 50,000 hours.
- Good for recess lighting.
- Typically suitable for dimmer lighting features.

What's Up with Watts and Lumens?

In a nutshell, watts measure only the amount of energy the bulb uses to produce light. Lumens offer a more effective gauge of lighting capacity in that they measure the amount of light produced. The more lumens in a bulb, the brighter the light. See the Federal Trade Commission's conversion chart below:

- 40-watt incandescent bulb = 450 lumens
- 60-watt incandescent bulb = 800 lumens
- 100-watt incandescent bulb = 1600 lumens

CFL and LED bulb prices vary and are considerably more than incandescent bulbs, however, the long-term energy savings far outweigh the initial cost.

To learn more about lighting, visit the Marietta Power and Water website at www.mariettopowerandwater.com. ❄️

Calendar

Friday, April 11 Easter Egg Scramble

6:30 until 8 p.m.
Laurel Park
The Easter Bunny will be available for photos after the Egg Scramble.
For more information call (770) 794-5601 or visit www.mariettaga.gov.

Friday, April 25 Citrus Magic Glover Park Concert Series

The 911 Band (R&B)
8 until 11 p.m.
Glover Park in Marietta Square
For more information call (770) 794-5601 or visit www.mariettaga.gov/concerts.

Sunday, April 27 Taste of Marietta

11 a.m. until 5 p.m.
Glover Park in Marietta Square
For more information visit www.mariettaga.gov.

Marietta Power and Water will be closed on Friday, April 18 in observance of Good Friday.

For a complete list of City of Marietta events, please visit www.mariettaga.gov and click on Calendar of Events.

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