



Connected

Verify Your Phone Number to Ensure Faster Service During Power Outages

To ensure that your service is restored as quickly as possible during a power outage, Marietta Power and Water recommends that you verify your current phone number within our interactive voice response (IVR) system. If the information is not current, there could be a delay in restoring your power and you may not receive an optional follow-up call letting you know your power has been restored.

Verifying that we have your current phone number on file is fast and simple:

1. If you're already a subscriber to Marietta Power and Water's Online services, simply login to your account and verify that your phone number is correct. If your phone number is not correct, click the Email Us link to notify us of any changes.

2. If you're new to our Online services, you can sign up at www.mariettapowerandwater.com. Once you're on the Home page, click "Pay Online" under the Popular Pages column on the right hand side of the website. When you reach the Account Login page, click Create Account. You'll need your account number and cycle and route number from your statement to complete this quick process.

If your information is not current, there could be a delay in restoring your power.

It's just that simple. To report any service interruptions call (770) 794-5160. 

Paying Your Past Due Account Balance is as Easy as Ever



If you have a balance due from your previous month's utility bill, Marietta Power and Water now offers an even more convenient option for working that balance into your budget. A new menu item has been added to our phone system allowing you to set up a payment extension without having to speak with one of our representatives.

To take advantage of our automated payment extension program, simply call (770) 794-5150 and select your language option, then press 2 for Marietta Power and Water and 6 to set up a Payment Extension. The system will guide you through the process of making the required initial payment and will provide the amount and date for your subsequent payment.

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The new payment extension system will document your account and also includes the ability to send a confirmation of the extension by email (if you are currently signed up for online services) or by text message.

For information on other Marietta Power and Water services and payment options, visit www.mariettpowerandwater.com. ❄️

Take advantage of our automated payment extension program. Call (770) 794-5150 today.

The Marietta Power and Water Website Has a Wealth of Information at Your Fingertips



Learn more about your home energy usage on the Marietta Power and Water Website. It's fast and free!

You'll be able to start accessing information right away from the Marietta Power and Water Home page. The top navigation features links to Customer Service, Power, Water, About Us and even the City of Marietta.

For added convenience, there are quick links to popular pages that will help you find the answers to frequently asked questions and report a problem. Marietta Power and Water's online bill payment system is secure and convenient and provides a variety of payment options. Plus, you can also view your power and water

consumption, charge history and payment history.

If saving money is one of your goals, be sure to check out the fast and free Residential Energy Calculators under the Power icon or the Water Calculators under the Water icon. You can view useful details about your estimated usage and cost-saving recommendations. You'll also be surprised at how much water you can save by cutting your shower time down by 5 minutes.

To take advantage of these tools and more, visit the new Marietta Power and Water website at www.mariettpowerandwater.com. ❄️

Calendar

Thursday, December 4

Christmas Tree Lighting and Santa's Arrival

School Choruses 5 p.m.
Santa's Arrival 5:20 p.m.
Christmas Tree Lighting 6 p.m.
More entertainment will follow while Santa visits with children in the gazebo until 8 p.m.
Glover Park on the Marietta Square
For more information visit www.mariettaga.gov.

Marietta Power and Water will be closed on Wednesday, December 24 and Thursday, December 25 in celebration of the Christmas holiday.

December 7, 8, 14, 15, 19-24

Santa's Workshop

Be sure to have your picture taken with Santa.
Saturday, December 7: 10 a.m. - 6 p.m.
Sunday, December 8: 11 a.m. - 5 p.m.
Saturday, December 14: 10 a.m. - 6 p.m.
Sunday, December 15: 11 a.m. - 5 p.m.
Thursday, December 19: 10 a.m. - 6 p.m.
Friday, December 20: 10 a.m. - 6 p.m.
Saturday, December 21: 10 a.m. - 6 p.m.
Sunday, December 22: 10 a.m. - 6 p.m.
Monday, December 23: 10 a.m. - 6 p.m.
Last day to see Santa on the Square is Tuesday, December 24 from 10 a.m. until 2 p.m. The line to meet Santa closes one hour before his workshop closes.
For more information visit www.mariettaga.gov.

For a complete list of City of Marietta events, please visit www.mariettaga.gov and click on Calendar of Events.

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