

Marietta

 **Power**

 **Water**



January 2016

Connected



*Happy 2016
from Everyone at
Marietta Power and Water!*

*We hope the new year brings you
and your family health, happiness,
and prosperity. We look forward to
serving you in the year to come.*

Rising Supplier Costs Cause Rate Increase

Everyone at Marietta Power and Water has a mission to deliver safe, clean drinking water to all of our water customers. Maintaining our systems well and providing high-quality and reliable service is very important to us and requires substantial capital investment in our infrastructure and upgrades to existing service lines. We know rate changes affect our customers' budgets, and we continue working to keep utility costs as low as possible.

Because of rising utility costs, beginning January 1, 2016, customers will notice a slight increase in water rates to offset cost increases that we have received from our water supplier. What does that mean

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to our average customer? For every 1,000 gallons of water used, your water bill will increase by 11¢.

If you have any questions, please feel free to contact our Customer Service Department at (770) 794-5150. Visit www.mariettapowerandwater.com to learn about water conservation or to read the Annual Water Quality Report. 💧

Marietta Power and Water's Online Payment System Gets an Upgrade



You may have noticed that we've upgraded the Online Payment System to include a number of new security features. In addition to our already secure Online Payment portal, we've enhanced our system to better manage your accounts.

The next time you log in to www.mariettapowerandwater.com, click the Pay Your Bill tab located under Customer Service on the left hand side of the home page, then click the Online link, you'll be provided instruction on how to change your User ID and access your account. If this is the first time you have logged into the site since the upgrade, you'll be instructed to enter your account number as usual. Once logged in, the site will prompt you to create a new User ID, which will now be your email address. You will also need your Cycle and Route numbers.

Your existing accounts and wallet will be migrated to the new email based User ID. For all future logins, you will use your email address to gain access to the site.

For more information or to update your User ID, visit www.mariettapowerandwater.com. 💧

Calendar

Saturday Year Round

Marietta Square Farmers Market

Historic Marietta Square
9 a.m. to 12 p.m.

For more information,
call (770) 499-9393 or visit
www.mariettasquarefarmersmarket.com.

Select Saturday Mornings

Marietta Food Tours

Three-Hour guided tour of locally owned and operated eateries. Gain knowledge about Marietta's history, culture and architecture, while sampling savory culinary selections.
11 a.m.

For more information visit
www.mariettafoodtours.com

Select Wednesdays

Trivia Night at WR Social House

7:30 p.m.

25 North Park Square in Marietta
Weekly trivia, prizes and specials.
Call (770) 792-9995 for more information.

Marietta Power and Water will be closed on Monday, January 18 in honor of Martin Luther King, Jr. Day.

For a complete list of City of Marietta events, please visit www.mariettaga.gov and click on Calendar of Events.

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