



Connected

COVID-19 A MESSAGE TO OUR CUSTOMERS:

As concerns around coronavirus (COVID-19) continue, Marietta Power and Water want to wish our customers well and hope you remain safe during this most difficult time.

To ensure the safety and well-being of our employees and customers, we remain diligent in evaluating the latest information available at national and local levels. We are equipped and ready to support you - our valued customer.

We are ready and available to help support your

power and water needs online, by phone, and at the Marietta Power and Water administration building by walk-up or drive-through payment window.

Due to the uncertainty created by the public health crisis, Marietta Power and Water will not disconnect residential or commercial customers for nonpayment from March 18 – May 11, 2020. Please see our website for additional updates.

For more information, please visit <http://www.mariettagov/covid19>. 💧



Marietta Power and Water Has Again Been Recognized as a Reliable Public Power Provider

Marietta Power and Water's Electrical Department has again achieved the Diamond Level RP3 designation from the American Public Power Association for providing reliable and safe electric service. It is the highest distinction level and requires the utility to meet 98 – 100 % of the criteria. Aaron Haderle, Manager of Transmission and Distribution Operations at Kissimmee Utility Authority, Florida and Chair of the Association's RP3 Review Panel, presented the designations on April 20 during the Association's annual Engineering & Operations Technical Conference in Kansas City, Missouri.

The RP3 designation, which lasts for three years, recognizes public power utilities that demonstrate proficiency in four key disciplines: reliability, safety, workforce development, and system improvement. Criteria include sound

business practices and a utility-wide commitment to safe and reliable delivery of electricity. Marietta Power and Water joins 106 public power utilities nationwide that hold the RP3 designation.

"Receiving an RP3 designation is a great honor and demonstrates a utility's commitment to implementing industry best practices in utility operation," said Haderle. "RP3 utilities are consistently looking to improve their workforce, system reliability, and safety to serve their communities better."

"We are pleased to again hold this designation," said Ron Mull, General Manager of Marietta Power and Water. "We take a lot of pride in the work we do to power our community. It's nice to be recognized as among the 'best of the best' on a national level."

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The American Public Power Association has offered the RP3 designation for 15 years. The Association is the voice of not-for-profit, community-owned utilities that power 49

million people in 2,000 towns and cities nationwide. The Association advocates and advises on electricity policy, technology, trends, training and operations. 💧



Cooling your home only accounts for 6 percent of the average home's energy use. However, it can lead to high energy bills during the warm months of summer. Since saving energy also means saving money, here are a few quick tips to help you save right away:

1. The fastest and easiest way to save energy on home cooling is to regularly clean and replace your cooling unit's filters.
2. Ideally, you want to keep hot air out and cool air in. Take some time to inspect your home for air leaks and poor insulation.
3. Consider scheduling an air conditioner tune-up. Performing preventative maintenance helps to keep your unit optimized and prevents sudden breakdowns.
4. Check your vents and make sure they are clean, clear and open. Direct the vents toward

the center of the room for cooling efficiency.

5. During the heat of the day, keep curtains and shades drawn on sun-facing windows and doors.
6. Whenever possible, raise your thermostat a few degrees and use ceiling fans to keep your home comfortable. Make sure your fans are turning counterclockwise for summer and turn off ceiling fans in unoccupied rooms.
7. Consider upgrading to a smart thermostat. Smart thermostats can be controlled from a smartphone and allow you to raise and lower the temperature of your home when you are away.

For more energy saving tips, residential energy calculators or to request a copy of Energy Matters, a free energy saving guide, visit www.mariettagov.com. 💧

Calendar

Due to the current situation, many city events have been postponed. For more information about postponed events visit <https://www.mariettagov.com/1357/COVID-19-Information>.

Marietta Square Farmers Market

For more information, visit www.mariettasquarefarmersmarket.com.

Glover Park Concert Series

For more information, visit Glover Park Concert Series at www.facebook.com/GloverParkConcertSeries.

15-Minute Parking

In an effort to promote downtown small businesses, the Marietta City Council voted unanimously to establish six 15-minute parking spots around the Square for curbside pickup.

For more COVID-19 Resources, visit <http://www.mariettagov.com/1362/Marietta-COVID-19>.

For a complete list of City of Marietta events, please visit www.mariettagov.com and click on Calendar of Events.

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