



# Connected

**Happy 2021**

**from Everyone at Marietta Power and Water!**

**We wish you and your family a year filled with good health and happiness! We appreciate your business and look forward to serving you in the year to come.**

## PROTECT YOUR PIPES FROM FREEZING THIS WINTER

When temperatures drop below 32°F, freezing conditions can cause the water in exposed pipes to freeze. When this happens, pipes can sometimes burst.

Likely places for frozen pipes include exterior walls or where your water service enters your home through the foundation or crawl space. You can prevent your pipes from freezing by following these few simple tips:

- Disconnect all gardening hoses and install covers on all outside faucets.
- Wrap pipes nearest exterior walls and in crawl spaces with pipe insulation or with heating tape. This can prevent freezing, especially for interior pipes that run along

outside walls. Also, insulate pipes located in unheated areas of your home.

- Identify cold air drafts coming in from a chimney or window and caulk gaps that are near pipes.
- If you plan to be away from home for an extended period, shut off your water completely. Set the temperature to no lower than 55°F.

And lastly, identify the location of the main water valve and the valve on your water heater. Learning the location of these two valves may come in handy during an emergency. For more energy and money saving tips, visit [www.mariettapowerandwater.com](http://www.mariettapowerandwater.com). 💧

# A Variety of Payment Options are Available to Our Customers



## **Fire Station**

228 Chestnut Hill Road, Marietta, GA 30064

## **Fire Station**

1160 Franklin Road, Marietta, GA 30067

**Drive-Through Window** Our drive-through payment window is open from 8 a.m. to 6 p.m., Monday through Friday. Our address is:

675 North Marietta Pkwy., Marietta, GA 30060

**Mail** Customers can always pay their bill using check or money order by completing the payment stub and mailing it to:

P.O. Box 609, Marietta, GA 30061-0609

**Automatic Bank Draft** Once enrolled in the service, you will never have to worry when your bill is due or writing a check - the net bill amount is deducted from your bank account automatically every month.

**PayGo** Our newest payment option allows customers to pay their utility bill with cash at participating retail stores including Walgreens, CVS Pharmacies, Family Dollar and Dollar General. A convenience fee of \$1.95 will be added to every cash payment.

*You can learn more about each payment option by visiting [www.mariettapowerandwater.com](http://www.mariettapowerandwater.com) and selecting Customer Service, then Pay Bill / Deposits & Fees, then Pay Your Bill. 💧*

**Pay Online** Marietta Power and Water's online payment system allows customers to pay their bill anytime, day or night, 365 days of the year! In addition to paying bills, you will have access to your electric and water consumption, billing amounts, and payments — as far back as three years!

**Pay by Phone** You can pay your Marietta Power and Water bill by phone using a credit card or eCheck. Call (770) 794-5150 and select the option for making a payment.

## **Payment Drop Boxes**

### **Marietta Power and Water**

675 North Marietta Pkwy., Marietta, GA 30060

### **City Hall**

205 Lawrence St., Marietta, GA 30060

## Calendar

Event information may have changed due to the coronavirus (COVID-19). Please confirm details with event organizers before attending an event.

### **Saturdays Year Round**

Marietta Square Farmers Market

9 a.m. to 12 p.m.

For more information, visit [www.mariettasquarefarmersmarket.com](http://www.mariettasquarefarmersmarket.com). You can also order from all your favorite vendors online. For more information, visit [www.store.mariettasquarefarmersmarket.com](http://www.store.mariettasquarefarmersmarket.com).

**For a complete list of City of Marietta events, please visit [www.mariettaga.gov](http://www.mariettaga.gov) and click on Calendar of Events.**

## **Get city news by email**

Visit [www.mariettaga.gov](http://www.mariettaga.gov) to subscribe to the City of Marietta's E-News mailing list to receive the latest news, event, job openings and emergency updates by email.