



Connected

HOW TO REPORT A POWER OUTAGE

Marietta Power and Water makes every effort to maintain reliable, continuous service. However, outside factors such as storms, accidents (i.e. a car hitting a power pole), and equipment failure can occasionally cause a power outage.

If you experience an outage, you should first check your electrical panel to be sure you do not have a blown fuse or tripped circuit breaker. If the electrical panel does not indicate a problem, you can report the outage in one of two ways:



By Phone

You can report the outage by calling the Marietta Power and Water Power Control Center at **(770) 794-5160**. An automated system will ask for your phone number or the last five digits of your account number and the outage will be reported electronically.



Smart Phone or



Computer

You can also report your outage by:

- Visiting www.mariettapowerandwater.com.
- Click the *"Report an Outage"* button in the lower right-hand corner of the home page navigation. That will take you to the Power Outage Map.
- Then click on the *"Report an Outage"* button in the left-hand navigation bar and enter your street address.

Once you have entered your address:

- Click the *"continue"* button. You will be given the option to enter your phone number to receive an automated callback when power has been restored.

You can check on the status of an outage by clicking the *"Check Status"* button in the left-hand navigation bar. You will need to enter your billing account number and your telephone number. You can also view the Outage Summary chart to see the number of customers affected.

To report a non-emergency or emergency electrical problem, call **(770) 794-5160**. 💧



Calculate the Energy Cost for Space Heaters in Your Home



Adding a portable space heater to your home during winter weather can make colder days a lot more bearable. When used carefully, they allow you to provide supplemental heat in a single room or small targeted area instead of turning up the thermostat for your entire home.

If you are curious to know the cost a portable space heater is adding to your electrical bill, you can find out by using the Marietta Power and Water Space Heater Calculator.

To use this handy calculator, visit www.mariettopowerandwater.com and proceed as follows:

- Click on the “Residential” tab in the top navigation bar.
- Then click on “Power”, then “Residential Energy Calculator”.

The Space Heater Calculator is one of six calculators available to our residential customers.

- Click on the “Space Heater Calculator” icon and start your query.

The calculator gives you the option to calculate the energy usage and cost per month based on the

number of space heaters being used in your home and the number of hours they are used each day. You can adjust the usage time and number of devices to see the savings to your energy bill if you were to use fewer space heaters or if you were to decrease the number of hours used per day.

Follow these simple steps:

1. Select the number of space heaters in use.
2. Determine the total number of hours used per day.
3. Select the cost per kWh. You can find the cost per kWh by visiting our website. Click the “Online Payment” button located in the lower right-hand corner of the home page navigation. Then, click the “Rates” button located in the left-hand navigation. Select the service type, then enter the last five digits of your account number.

It’s that easy! This is only an estimate of your actual energy use and is based on the use of a 1,500-watt space heater, but it may provide you with information on where you can cut costs. For more energy saving tips, visit www.mariettopowerandwater.com. 💧

Calendar

Event information may have changed due to the coronavirus (COVID-19). Please confirm details with organizers before attending an event.

Saturdays Year-Round

Marietta Square Farmers Market

9 a.m. to noon

For more information, visit www.mariettasquarefarmersmarket.com. You can also order from all your favorite vendors online. For more information, visit www.store.mariettasquarefarmersmarket.com.

Every 3rd Saturday

Recurring Event

POP-IN for Family Fun

Marietta Museum of History

10 a.m. to 4 p.m.

Come explore the Marietta Museum of History every third Saturday of the month through family fun activities. Cost per person is \$5 with a family maximum of \$20. For more information, call (770) 794-5710 or visit www.mariettahistory.org.

For a complete list of City of Marietta events, please visit www.mariettaga.gov and click on Calendar of Events.

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Visit www.mariettaga.gov to subscribe to the City of Marietta’s E-News mailing list to receive the latest news, event, job openings and emergency updates by email.