



January 2023

# Connected



**Everyone at Marietta Power and Water wishes you and your family a Happy and Prosperous New Year! We look forward to serving you in 2023!**



## Begin 2023 Clutter-Free with Paperless Billing

Go paperless! If you would like to receive your bill electronically, sign up for Marietta Power and Water's electronic billing notifications. To sign up, visit [MariettaPowerandWater.com](http://MariettaPowerandWater.com) and click on "Customer Service" and then "Pay Your Bill." Once you login through the Online Payment System page, click on "Manage eBilling" on the left side of your computer screen. Select the "Receive eBill Statement" option, enter your email address and click submit. That's it! You will receive your next bill via email. [☞](#)

## Verify Your Phone Number

To receive updates on your electrical service during a power outage, Marietta Power and Water recommends you verify your current phone number. If the information is not current and there is a delay in restoring your power, you will not receive an optional follow-up call letting you know your power has been restored.

Verifying we have your current phone number on file is fast and simple:

1. If you are already a subscriber to Marietta Power and Water's online services, simply login to your account and verify your phone number. If your phone number is not correct, click the "Edit Account" link to make the necessary changes to your phone number.



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2. If you are new to our online services, you can sign up at [MariettaPowerandWater.com](http://MariettaPowerandWater.com). Once you are on the homepage:

- Click "Online Payments" in the blue navigation boxes on the right side of the website.
- When you reach the Account Login page, click "New User."
- You will need your account number and cycle/route number from your statement to complete this brief process. If your information needs updating, click the "Edit Account" link to make the necessary changes to your phone number. It's that easy!

To report any service interruptions, call (770) 794-5160. [CG](#)

## Protect Your Pipes from Freezing Temperatures

When temperatures drop below 32°F, freezing conditions can cause the water in exposed pipes to freeze. When this happens, pipes can sometimes burst.

Likely places for frozen pipes include exterior walls or where your water service enters your home through the foundation or crawl space. You can prevent your pipes from freezing by following these few simple tips:

- Disconnect all gardening hoses and install covers on all outside faucets.
- Wrap pipes near exterior walls and in crawl spaces with pipe insulation or with heating tape. This can prevent freezing, especially for interior pipes that run along outside walls. Also, insulate pipes located in unheated areas of your home.
- Identify cold air drafts coming in from a chimney or window and caulk gaps that are near pipes.
- If you plan to be away from home for an extended period, shut off your water completely. Set the thermostat no lower than 55°F.



And lastly, identify the location of the main water valve and the valve on your water heater. Learning the location of these two valves may come in handy during an emergency.

For more energy and money-saving tips, visit [MariettaPowerandWater.com](http://MariettaPowerandWater.com). [CG](#)

## Calendar of Events

### Annual Fancy Pants Dance

**Sunday, February 12**

Custer Sports Park and Fitness Center

2:30 – 5 p.m.

This year's theme is Dance Around the World! Experience different snacks, activities, and dances from various international cultures!

Tickets: \$30 per couple, \$5 for each additional child (ticket includes dinner, dessert, DJ entertainment, prizes, and activities)

For more information or to purchase tickets, visit [mariettaga.gov/SpecialEvents](http://mariettaga.gov/SpecialEvents). Tickets must be pre-purchased by 2/7/23 and are limited to the first 100 couples.

For a complete list of City of Marietta events, please visit [www.mariettaga.gov](http://www.mariettaga.gov) and click on Calendar of Events.

### Get city news by email

Visit [www.mariettaga.gov](http://www.mariettaga.gov) to subscribe to the City of Marietta's E-News mailing list to receive the latest news, events, job openings and emergency updates by email.

### Marietta Square Farmer's Market

**Saturdays Year Round**

41 Mill Street, Marietta, GA

(one block north of the Marietta Square)

9 a.m. until noon

**Visit [mariettasquarefarmersmarket.com](http://mariettasquarefarmersmarket.com) for more information.**

**Marietta Power and Water will be closed on Monday, January 16 in honor of Martin Luther King, Jr. Day.**