

Cart placement at the curb is important so we have created this simple guide to properly place your garbage cart or carts at the curb for pickup. Taking out the trash each week is simple. However, there are a few best practices to ensure your waste is efficiently removed each week. It is our goal to service your account each week accurately and efficiently. A missed service pick-up during the day can be frustrating for the customer as well as our staff.

Most customers will have the 68-gallon cart as part of their weekly service. The wheeled roll carts make it easy to bring waste to the curb for collection. The roll carts will hold larger volumes and weight but are built to be lifted with both our fully automated mechanical arm equipment or with the semi-automated trucks. Proper placement of the roll cart on pickup day becomes essential when mechanical equipment is used.

We also understand there may be times when customer's garbage bags may not fit within their roll cart due to a major holiday or special event. In this case the overflow bags need to be placed near the roll cart for manual collection but also not to prohibit for mechanical servicing of the roll cart.

To Request or Apply for Service  
770-794-5150

To Increase or Decrease Cart Size or  
Amount 770-794-5595

To Request Side or Rear of Home Service  
Form 770-794-5595



**Department of Public Works  
Sanitation Division**

**Roll Carts Service  
Changes to Collections  
Methods and Scheduling**





**The following Placement Guidelines will help prevent collection issues:**

- ◆ Place your roll cart at the curb the night before or by 7AM on your day of service.
- ◆ Place your roll cart within 2 feet of the curb.
- ◆ Avoid placing the roll cart near low hanging limbs.
- ◆ Place the roll cart at least three feet away from permanent structures like mailboxes, walls, lamp posts, utility boxes, etc.
- ◆ Place your roll cart on as level a surface as possible.
- ◆ Make sure nothing is in the street to prohibit access to the roll cart with our equipment – including parked cars on the street.
- ◆ A good place for your roll cart is generally at the end of your driveway.
- ◆ With placement at the curb roll cart wheels should face opposite the street.



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