



DEPARTMENT OF PUBLIC WORKS  
SANITATION DIVISION  
725 North Marietta Parkway  
Marietta, GA 30060  
(770) 794-5595  
Fax (770) 794-5599

Date: January 18, 2023

To: City of Marietta Sanitation Customers

From: Marietta Public Works Department Sanitation Division

Subject: Changes to Collection Methods and Scheduling

Valued Customer:

The City of Marietta is in the process of changing our current method of solid waste (garbage) collection throughout the city. The changes will allow us to adapt to modern technologies versus our current reliance on the dwindling work force over the past several years. Changes to be made include all waste collected at curb side once per week, city issued roll cart containers that can be serviced both by semi-automation and or full automation, and your current collection day of the week may change due to re-routing.

To accomplish these changes customers will be furnished roll carts for their use. The customer will be required to place their bagged garbage in the roll cart and roll the cart to curbside once per week for collection, on the scheduled service day, where it will be serviced either by our semi-automated or fully automated equipment.

Customers will be initially provided with a 68-gallon roll cart at no additional charge. This size roll cart will replace most customers personal garbage can in order to keep their current fee rate and provide some extra capacity. We do realize that some customers may need additional capacity and or less capacity. In those cases when the customer or city has determined the need for a size change or additional carts, they may place a request for such to the Sanitation Division. The city will offer, once the customer has determined their initial cart is insufficient, the options of a large 96-gallon or small 48-gallon cart and or multiple

combinations of cart sizes. Additional carts and or the large cart will increase the customer cost for service. Additionally, one 48-gallon small cart will decrease customer cost.

Cart placement at the curb is important so we have created this simple guide to properly place your garbage cart or carts at the curb for pickup. Taking out the trash each week is simple. However, there are a few best practices to ensure your waste is efficiently removed each week. It is our goal to service your account each week accurately and efficiently. A missed service pick-up during the day can be frustrating for the customer as well as our staff.

Most customers will have the 68-gallon cart as part of their weekly service. The wheeled roll carts make it easy to bring waste to the curb for collection. The roll carts will hold larger volumes and weight but are built to be lifted with both our fully automated mechanical arm equipment or with the semi-automated trucks. Proper placement of the roll cart on pickup day becomes essential when mechanical equipment is used.

The following Placement Guidelines will help prevent collection issues:

- ✓ Place your roll cart at the curb the night before or by 7AM on your day of service.
- ✓ Place you roll cart within 2 feet of the curb.
- ✓ Avoid placing the roll cart near low hanging limbs.
- ✓ Place the roll cart at least three feet away from permanent structures like mailboxes, walls, lamp posts, utility boxes, etc.
- ✓ Place your roll cart on as level a surface as possible.
- ✓ Make sure nothing is in the street to prohibit access to the roll cart with our equipment – including parked cars on the street.
- ✓ A good place for your roll cart is generally at the end of your driveway.
- ✓ With placement at the curb roll cart wheels should face opposite the street.

We do understand there are households where no individual in the home has the ability to bring their roll cart to the curb for servicing either permanently or

temporarily. If this is the case, we will provide side or rear of home service with an approved and completed request form from the resident.

We also understand there may be times when customer's garbage bags may not fit within their roll cart due to a major holiday or special event. In this case the overflow bags need to be placed near the roll cart for manual collection but also not to prohibit for mechanical servicing of the roll cart.

To Request or Apply for Service 770-794-5150

To Increase or Decrease Cart Size or Amount 770-794-5595

To Request Side or Rear of Home Service Form 770-794-5595