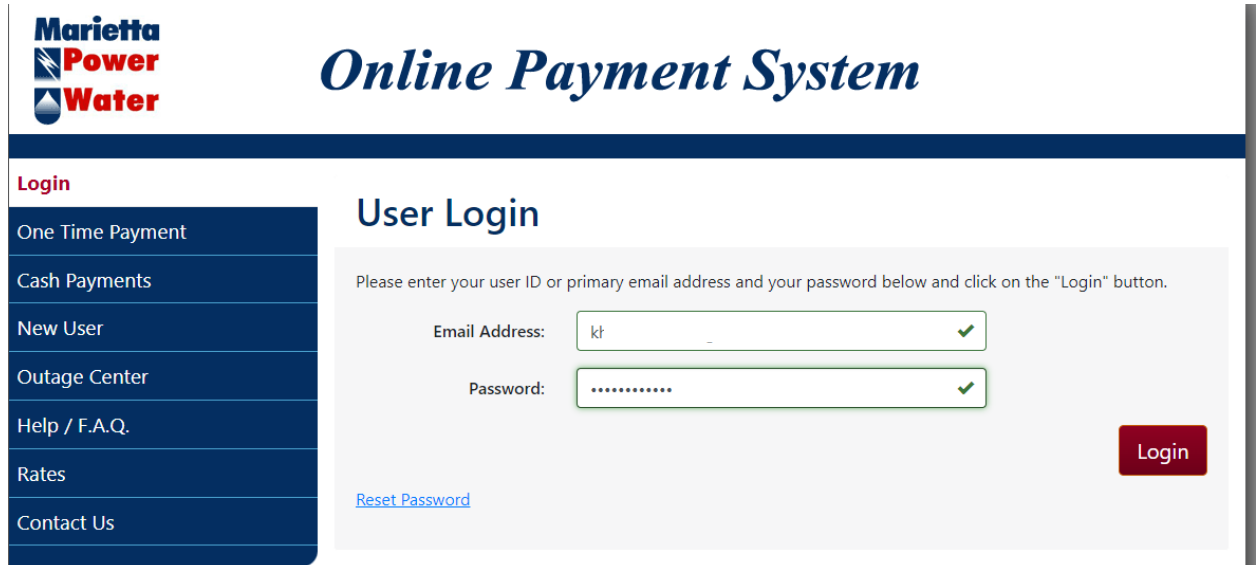


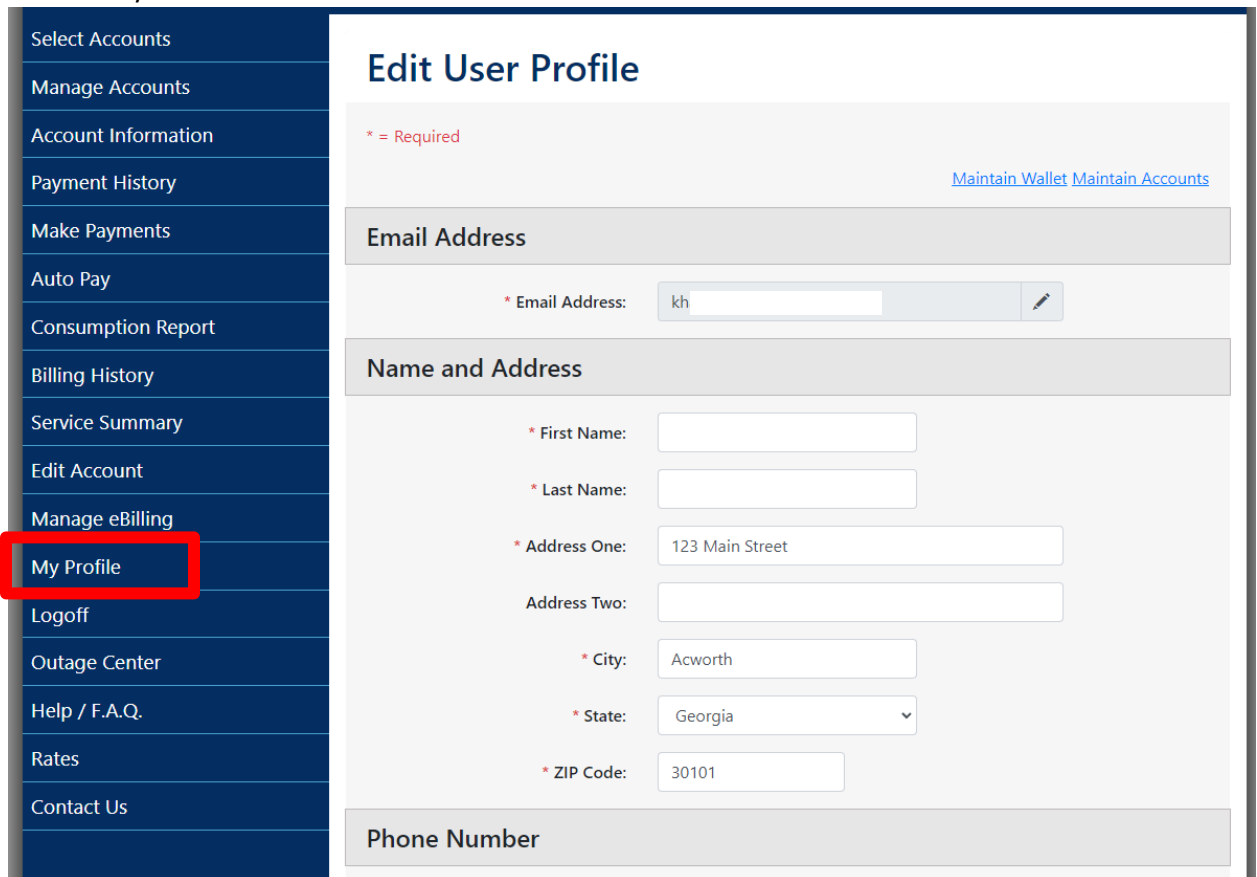
## How do I delete a Credit Card or ACH (Checking/Savings account) to my profile:

1. Log into your account:



The screenshot shows the 'Online Payment System' login page. On the left is a dark blue sidebar with the 'Marietta Power Water' logo at the top. Below the logo, the sidebar contains links: 'Login', 'One Time Payment', 'Cash Payments', 'New User', 'Outage Center', 'Help / F.A.Q.', 'Rates', and 'Contact Us'. The main content area is titled 'User Login' and includes a message: 'Please enter your user ID or primary email address and your password below and click on the "Login" button.' There are two input fields: 'Email Address' with the value 'kh' and a green checkmark, and 'Password' with masked characters '.....' and a green checkmark. A red 'Login' button is on the right. A blue link 'Reset Password' is at the bottom left of the login area.

2. Click on My Profile:



The screenshot shows the 'Edit User Profile' page. The left sidebar is the same as the previous page, but the 'My Profile' link is highlighted with a red rectangle. The main content area is titled 'Edit User Profile' and includes a red asterisk legend: '\* = Required'. There are two links at the top right: 'Maintain Wallet' and 'Maintain Accounts'. The form is divided into sections: 'Email Address' with a field containing 'kh' and an edit icon; 'Name and Address' with fields for '\* First Name', '\* Last Name', '\* Address One' (containing '123 Main Street'), 'Address Two', '\* City' (containing 'Acworth'), '\* State' (a dropdown menu showing 'Georgia'), and '\* ZIP Code' (containing '30101'); and 'Phone Number' at the bottom.

3. Click on Maintain Wallet:

Select Accounts

Manage Accounts

Account Information

Payment History

Make Payments

Auto Pay

Consumption Report

Billing History

Service Summary

Edit Account

Manage eBilling

My Profile

Logoff

Outage Center

Help / F.A.Q.

Rates


Contact Us

## Edit User Profile

\* = Required

[Maintain Wallet](#) [Maintain Accounts](#)

Email Address

\* Email Address:  

Name and Address


\* First Name:

\* Last Name:

\* Address One:

Address Two:

\* City:

\* State:  

\* ZIP Code:

Phone Number

4. You will see your payment types currently in your wallet:

Select Accounts

Manage Accounts

Account Information

Payment History

Make Payments

Auto Pay

Consumption Report

Billing History

Service Summary

Edit Account

Manage eBilling

My Profile

Logoff

Outage Center

Help / F.A.Q.

Rates

Contact Us

[Edit User Profile](#) / [Wallet Maintenance](#)

## Wallet Maintenance

The wallet can be used to conveniently and securely store your payment information (credit cards and eChecks) to allow you to make payments more efficiently. Once you add your payment information here you won't have to enter it each time you wish to make a payment through this site. You can add multiple payment types to your account.

[Add Credit Card](#)   [Add Electronic Check](#)

Payment Type	Account / Routing Number	Expiration Date	Delete
Visa			<input type="checkbox"/>
eCHECK		Not Applicable	<input type="checkbox"/>

Showing 1 to 2 of 2 entries

Delete

5. To delete one of the payment type(s), check the delete box on the payment type you will be deleting:

Select Accounts

Manage Accounts

Account Information

Payment History

Make Payments

Auto Pay

Consumption Report

Billing History

Service Summary

Edit Account

Manage eBilling

My Profile

Logoff

Outage Center

Help / F.A.Q.

Rates

Contact Us

Edit User Profile / Wallet Maintenance

## Wallet Maintenance

The wallet can be used to conveniently and securely store your payment information (credit cards and eChecks) to allow you to make payments more efficiently. Once you add your payment information here you won't have to enter it each time you wish to make a payment through this site. You can add multiple payment types to your account.

[Add Credit Card](#)[Add Electronic Check](#)

Payment Type	Account / Routing Number	Expiration Date	Delete
Visa			<input checked="" type="checkbox"/>
eCHECK		Not Applicable	<input type="checkbox"/>

Showing 1 to 2 of 2 entries

Delete

Delete

6. Click Delete

7. You will see a box pop-up to confirm the deletion:

The screenshot shows the 'Wallet Maintenance' page with a sidebar on the left containing navigation links: Select Accounts, Manage Accounts, Account Information, Payment History, Make Payments, Auto Pay, Consumption Report, Billing History, Service Summary, Edit Account, Manage eBilling, My Profile, Logoff, Outage Center, Help / F.A.Q., Rates, and Contact Us. The main content area has a breadcrumb 'Edit User Profile / Wallet Maintenance' and a 'Wall' section. A red-bordered 'Confirm Delete' pop-up box is centered, asking 'Are you sure you wish to delete the item(s) selected.' with 'OK' and 'Cancel' buttons. Below the pop-up, text explains the wallet's purpose for storing payment information. There are links for 'Add Credit Card' and 'Add Electronic Check'. A table lists payment methods: Visa (checked for deletion) and eCHECK (not applicable). A 'Delete' button is at the bottom right of the table area.

Payment Type	Account / Routing Number	Expiration Date	Delete
Visa			<input checked="" type="checkbox"/>
eCHECK		Not Applicable	<input type="checkbox"/>

This is a close-up of the 'Confirm Delete' pop-up box. It contains a warning icon, the text 'Are you sure you wish to delete the item(s) selected.', and two buttons: 'OK' (highlighted with a red box) and 'Cancel'.

8. Click OK: t

9. You will see your payment type removed and confirmation the payment information was deleted:

Select Accounts

Manage Accounts

Account Information

Payment History

Make Payments

Auto Pay

Consumption Report

Billing History

Service Summary

Edit Account

Manage eBilling

My Profile

Logoff

Outage Center

Help / F.A.Q.

Rates

Contact Us

[Edit User Profile](#) / **Wallet Maintenance**

## Wallet Maintenance

The wallet can be used to conveniently and securely store your payment information (credit cards and eChecks) to allow you to make payments more efficiently. Once you add your payment information here you won't have to enter it each time you wish to make a payment through this site. You can add multiple payment types to your account.

The selected payment information was deleted.

[Add Credit Card](#)   [Add Electronic Check](#)

Payment Type	Account / Routing Number	Expiration Date	Delete
eCHECK	:	Not Applicable	<input type="checkbox"/>

Showing 1 to 1 of 1 entries

Delete