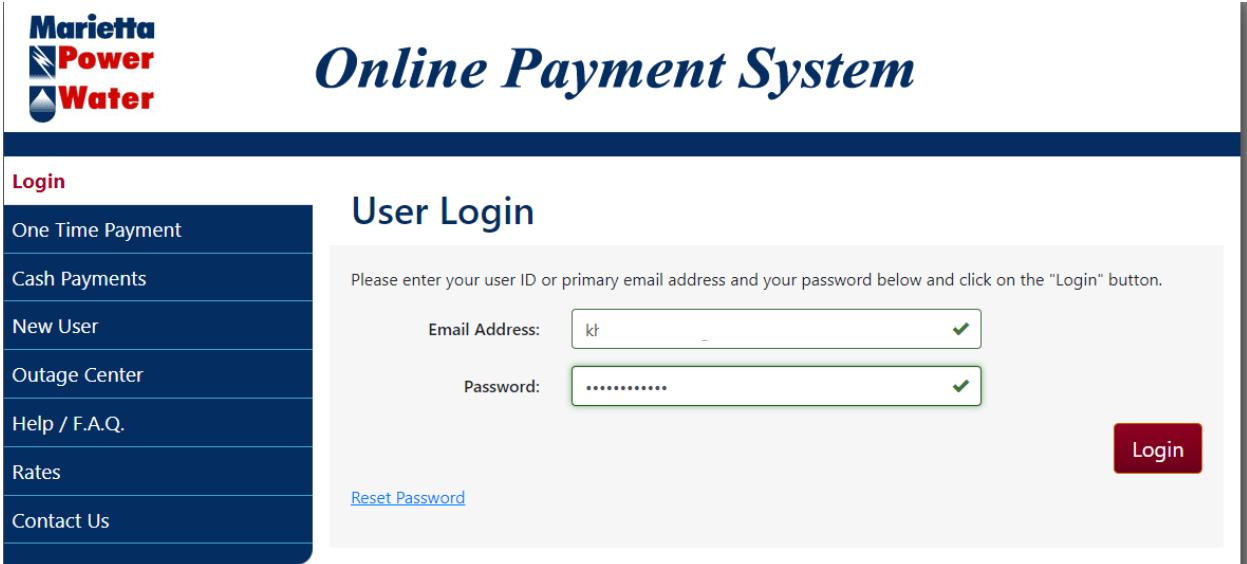


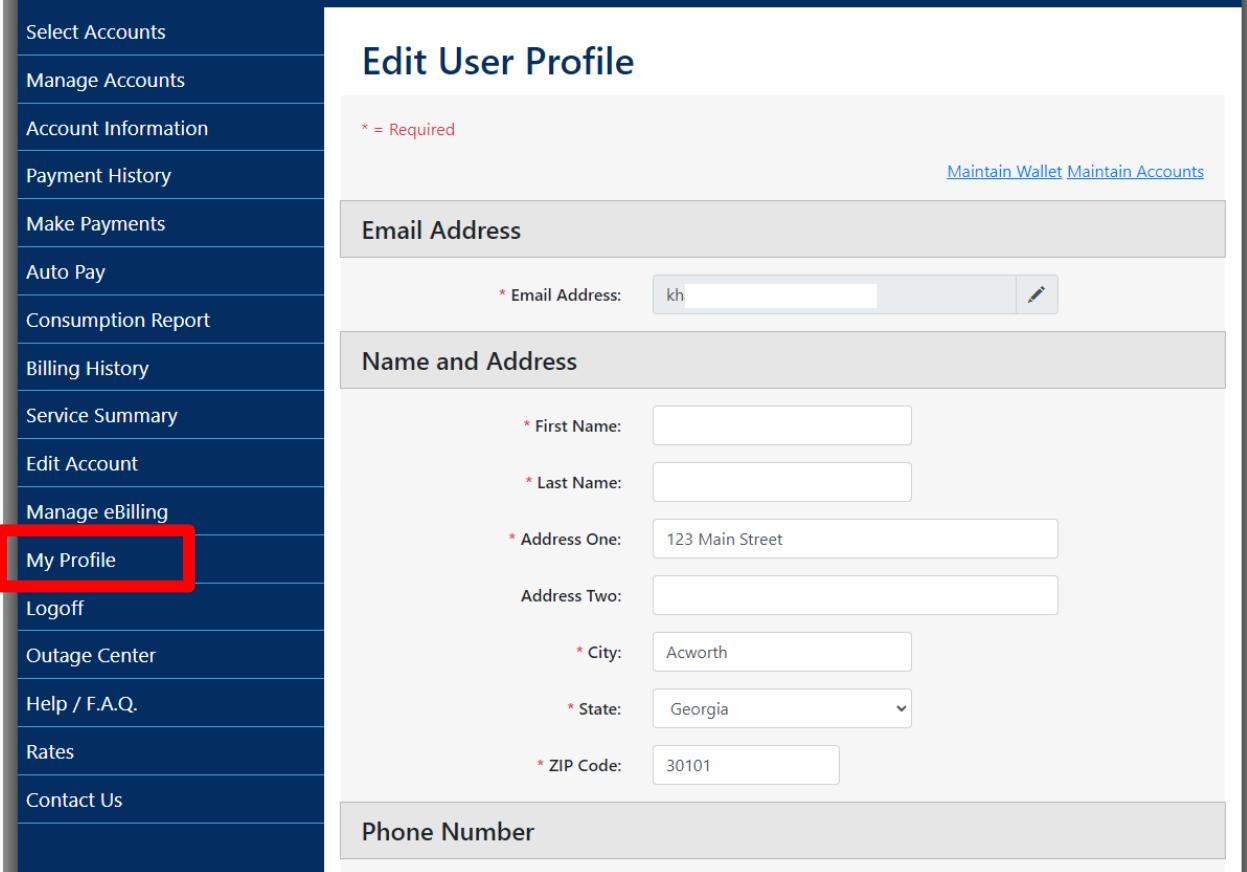
How do I delete a Credit Card or ACH (Checking/Savings account) to my profile:

1. Log into your account:



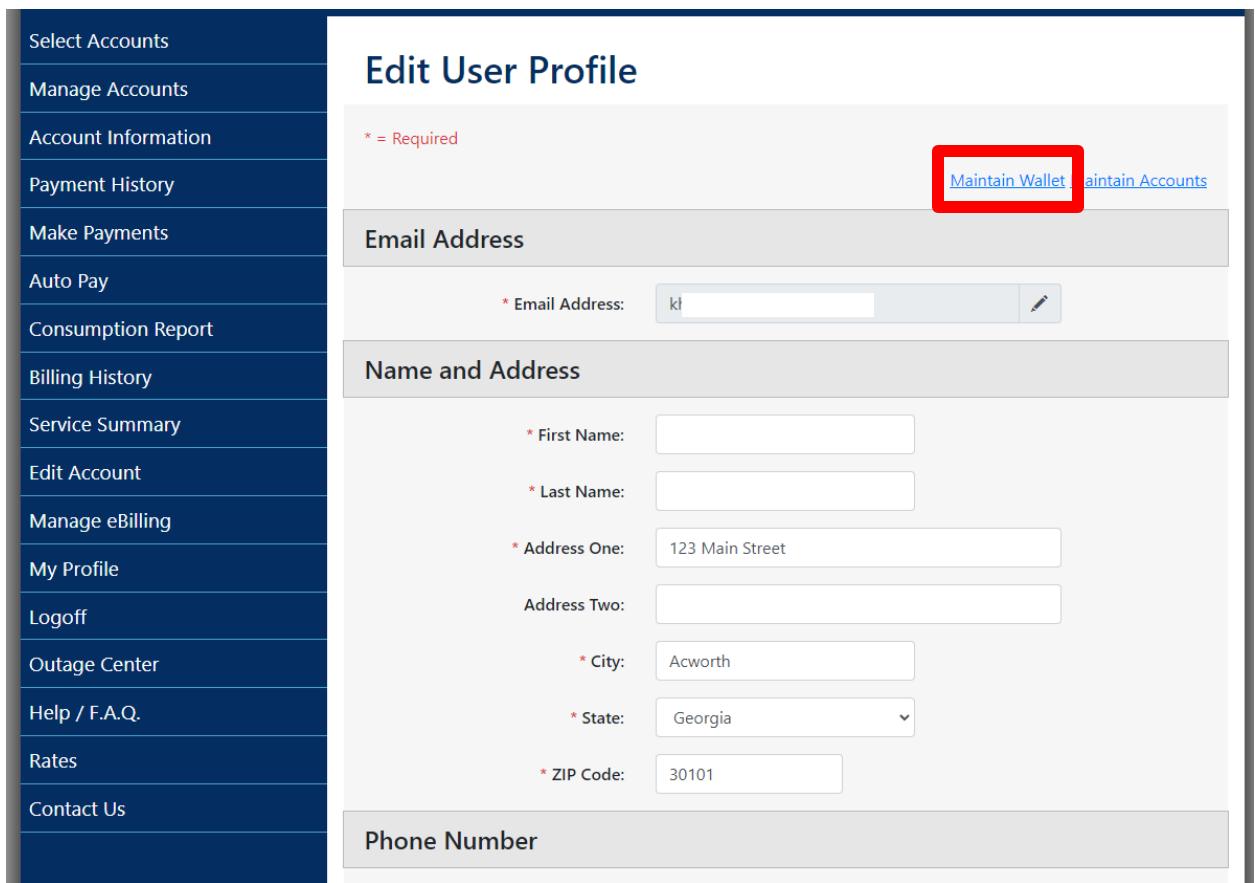
The screenshot shows the Marietta Power Water Online Payment System. At the top, there is a logo for Marietta Power Water. Below the logo, the text "Online Payment System" is displayed. On the left, a sidebar menu lists various options: Login, One Time Payment, Cash Payments, New User, Outage Center, Help / F.A.Q., Rates, and Contact Us. The "Login" option is highlighted in red. The main content area is titled "User Login" and contains instructions: "Please enter your user ID or primary email address and your password below and click on the "Login" button." It features two input fields: "Email Address" with the value "kh" and a checkmark, and "Password" with a redacted value and a checkmark. Below these fields are "Reset Password" and "Login" buttons. The "Login" button is red with white text.

2. Click on My Profile:



The screenshot shows the "Edit User Profile" page. On the left, a sidebar menu lists: Select Accounts, Manage Accounts, Account Information, Payment History, Make Payments, Auto Pay, Consumption Report, Billing History, Service Summary, Edit Account, Manage eBilling, **My Profile** (which is highlighted with a red box), Logoff, Outage Center, Help / F.A.Q., Rates, and Contact Us. The main content area is titled "Edit User Profile" and includes a note "* = Required". It has three main sections: "Email Address" (with a required email address "kh" in the input field), "Name and Address" (with fields for First Name, Last Name, Address One "123 Main Street", Address Two, City "Acworth", State "Georgia" with a dropdown menu, and ZIP Code "30101"), and "Phone Number" (with an empty input field). There are also "Maintain Wallet" and "Maintain Accounts" links at the top right of the "Name and Address" section.

3. Click on Maintain Wallet:



The screenshot shows the 'Edit User Profile' page. On the left is a vertical menu with the following options: Select Accounts, Manage Accounts, Account Information, Payment History, Make Payments, Auto Pay, Consumption Report, Billing History, Service Summary, Edit Account, Manage eBilling, My Profile, Logoff, Outage Center, Help / F.A.Q., Rates, and Contact Us. The 'My Profile' option is currently selected. The main content area is titled 'Edit User Profile' and contains a note '* = Required'. At the top right, there is a link 'Maintain Wallet' with a red box drawn around it. Below this, there are three sections: 'Email Address' (with a text input field containing 'kl' and a pencil icon), 'Name and Address' (with fields for First Name, Last Name, Address One (123 Main Street), Address Two, City (Acworth), State (Georgia), and ZIP Code (30101)), and 'Phone Number' (which is currently empty). The 'Name and Address' section is the one highlighted with a red box.

4. You will see your payment types currently in your wallet:

Select Accounts

Manage Accounts

Account Information

Payment History

Make Payments

Auto Pay

Consumption Report

Billing History

Service Summary

Edit Account

Manage eBilling

My Profile

Logoff

Outage Center

Help / F.A.Q.

Rates

Contact Us

[Edit User Profile](#) / [Wallet Maintenance](#)

Wallet Maintenance

The wallet can be used to conveniently and securely store your payment information (credit cards and eChecks) to allow you to make payments more efficiently. Once you add your payment information here you won't have to enter it each time you wish to make a payment through this site. You can add multiple payment types to your account.

[Add Credit Card](#) [Add Electronic Check](#)

Payment Type	Account / Routing Number	Expiration Date	Delete
Visa			<input type="checkbox"/>
eCHECK		Not Applicable	<input type="checkbox"/>

Showing 1 to 2 of 2 entries

[Delete](#)

5. To delete one of the payment type(s), check the delete box on the payment type you will be deleting:

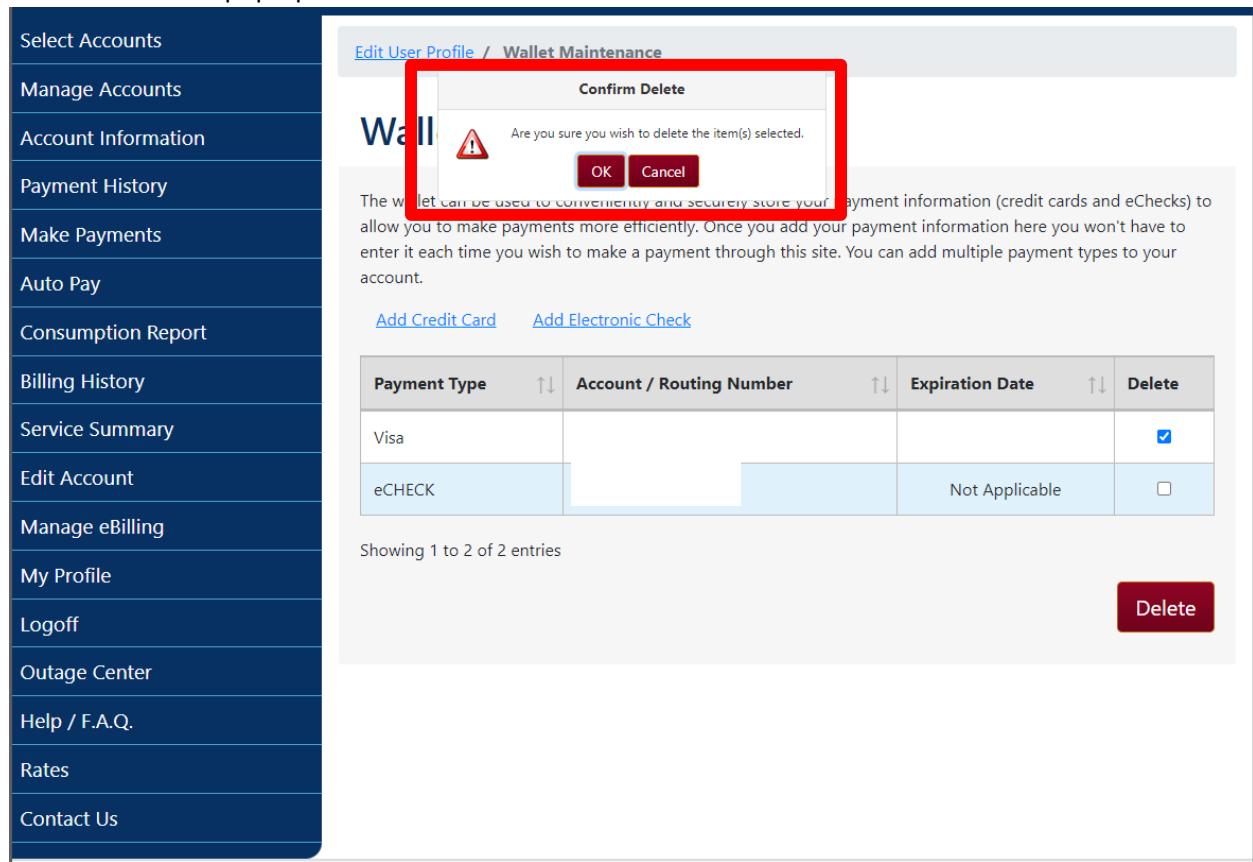
The screenshot shows a left sidebar with a list of account management options and a main content area for 'Wallet Maintenance'. The sidebar includes: Select Accounts, Manage Accounts, Account Information, Payment History, Make Payments, Auto Pay, Consumption Report, Billing History, Service Summary, Edit Account, Manage eBilling, My Profile, Logoff, Outage Center, Help / F.A.Q., Rates, and Contact Us. The main content area has a header 'Edit User Profile / Wallet Maintenance' and a section titled 'Wallet Maintenance'. It explains the purpose of the wallet and provides links to 'Add Credit Card' and 'Add Electronic Check'. A table lists payment types: Visa and eCHECK. The 'Delete' checkbox for Visa is highlighted with a red box. Below the table, it says 'Showing 1 to 2 of 2 entries'. A large red 'Delete' button is at the bottom right.

Payment Type	Account / Routing Number	Expiration Date	Delete
Visa			<input checked="" type="checkbox"/>
eCHECK		Not Applicable	<input type="checkbox"/>

6. Click Delete

Delete

7. You will see a box pop-up to confirm the deletion:



Select Accounts

Manage Accounts

Account Information

Payment History

Make Payments

Auto Pay

Consumption Report

Billing History

Service Summary

Edit Account

Manage eBilling

My Profile

Logoff

Outage Center

Help / F.A.Q.

Rates

Contact Us

Edit User Profile / Wallet Maintenance

Confirm Delete

Are you sure you wish to delete the item(s) selected.

OK Cancel

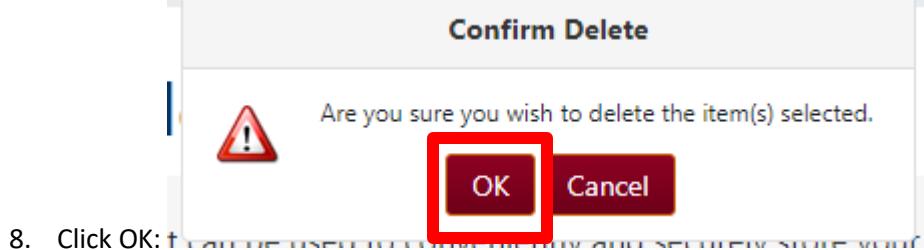
The wallet can be used to conveniently and securely store your payment information (credit cards and eChecks) to allow you to make payments more efficiently. Once you add your payment information here you won't have to enter it each time you wish to make a payment through this site. You can add multiple payment types to your account.

Add Credit Card Add Electronic Check

Payment Type	Account / Routing Number	Expiration Date	Delete
Visa			<input checked="" type="checkbox"/>
eCHECK		Not Applicable	<input type="checkbox"/>

Showing 1 to 2 of 2 entries

Delete



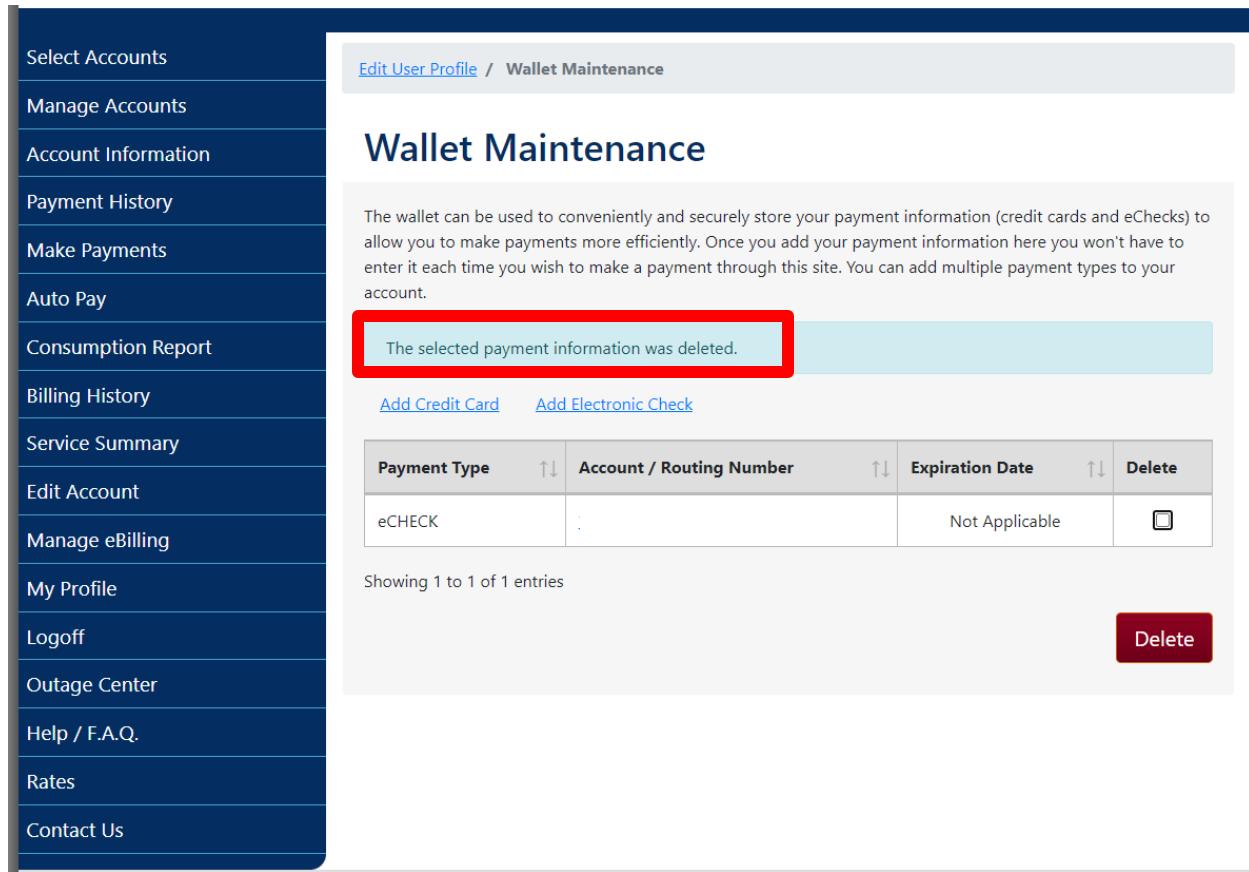
Confirm Delete

Are you sure you wish to delete the item(s) selected.

OK Cancel

8. Click OK:

9. You will see your payment type removed and confirmation the payment information was deleted:



The screenshot shows a user profile edit page with a 'Wallet Maintenance' section. The left sidebar lists various account management options. The main content area shows a table of payment information. A message box at the top right says 'The selected payment information was deleted.' A red box highlights this message. Below it, two buttons are visible: 'Add Credit Card' and 'Add Electronic Check'. The table has columns for Payment Type, Account / Routing Number, Expiration Date, and Delete. One row is shown with 'eCHECK' in the Payment Type column, an empty account field, 'Not Applicable' in the Expiration Date column, and a 'Delete' button with a red box around it. A message at the bottom says 'Showing 1 to 1 of 1 entries'.

Select Accounts
Manage Accounts
Account Information
Payment History
Make Payments
Auto Pay
Consumption Report
Billing History
Service Summary
Edit Account
Manage eBilling
My Profile
Logoff
Outage Center
Help / F.A.Q.
Rates
Contact Us

[Edit User Profile](#) / [Wallet Maintenance](#)

Wallet Maintenance

The wallet can be used to conveniently and securely store your payment information (credit cards and eChecks) to allow you to make payments more efficiently. Once you add your payment information here you won't have to enter it each time you wish to make a payment through this site. You can add multiple payment types to your account.

The selected payment information was deleted.

[Add Credit Card](#) [Add Electronic Check](#)

Payment Type	Account / Routing Number	Expiration Date	Delete
eCHECK		Not Applicable	<input type="button" value="Delete"/>

Showing 1 to 1 of 1 entries