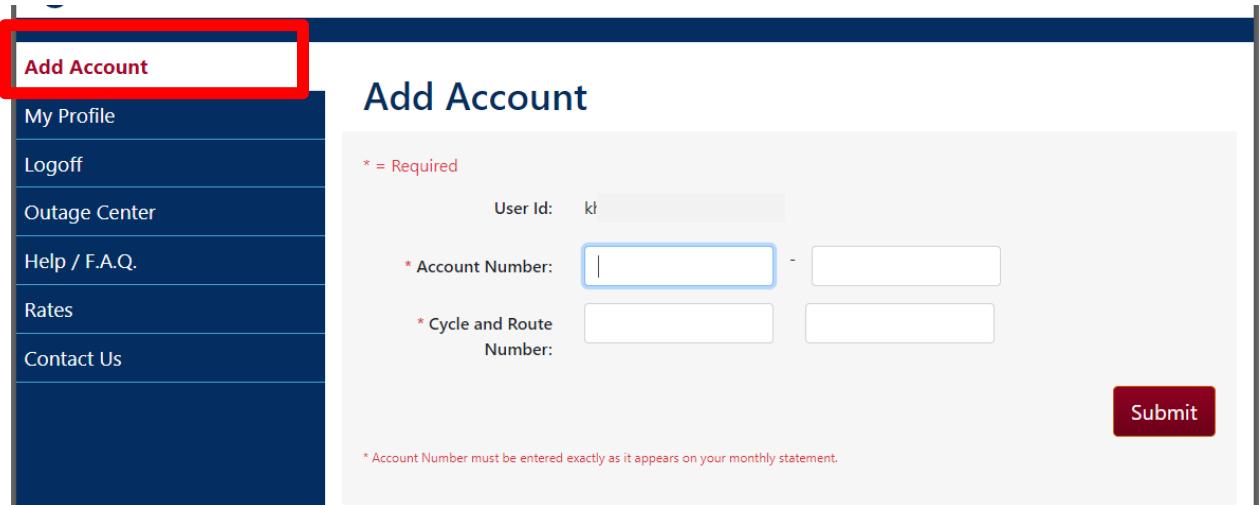


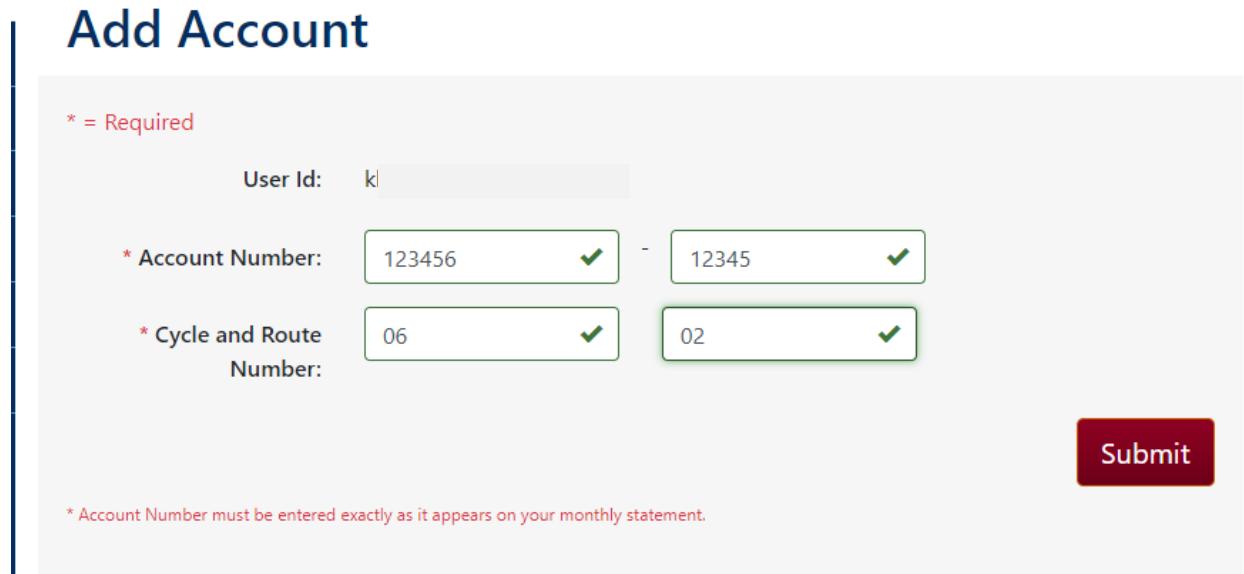
## How do I add my account:

1. Click on Add Account:



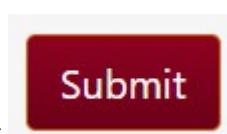
The screenshot shows a navigation menu on the left with options like 'My Profile', 'Logoff', 'Outage Center', 'Help / F.A.Q.', 'Rates', and 'Contact Us'. The main area is titled 'Add Account'. It has a note '\* = Required' and fields for 'User Id' (containing 'kl'), 'Account Number' (two input fields, the first is empty), and 'Cycle and Route Number' (two input fields, the first contains '06' and the second contains '02'). A red box highlights the 'Add Account' button at the top left of the main area.

2. Enter your account number and cycle and route number as it appears on your bill:



The screenshot shows the 'Add Account' page with the 'User Id' field containing 'kl'. The 'Account Number' field contains '123456' and '12345' with green checkmarks. The 'Cycle and Route Number' field contains '06' and '02' with green checkmarks. A note at the bottom states: '\* Account Number must be entered exactly as it appears on your monthly statement.'

3. Click Submit



4. You will see confirmation after you click submit:

## Add Account

\* = Required

User Id: kl

The account was added successfully.

\* Account Number:

\* Cycle and Route Number:  -

**Submit**

\* Account Number must be entered exactly as it appears on your monthly statement.