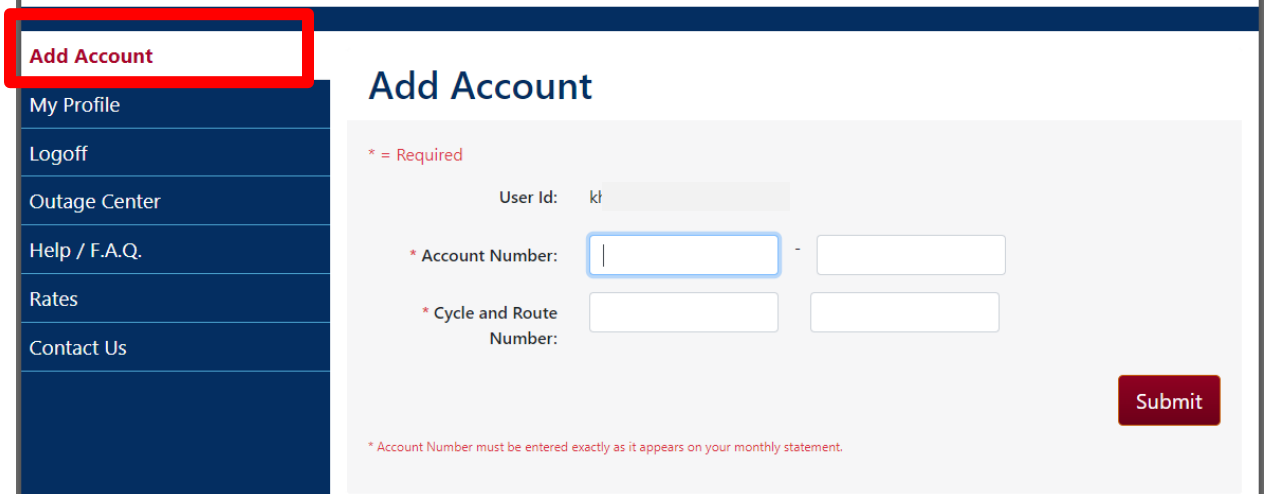


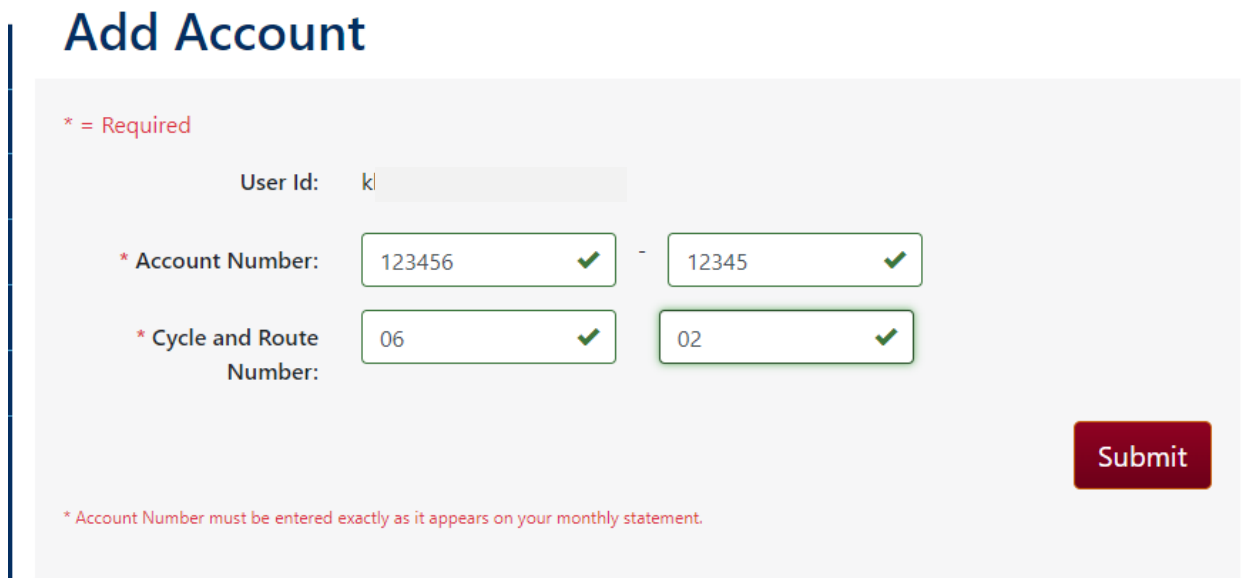
How do I add my account:

1. Click on Add Account:

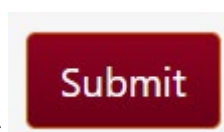


The screenshot shows a web application interface. On the left is a dark blue sidebar with white text links: 'Add Account', 'My Profile', 'Logoff', 'Outage Center', 'Help / F.A.Q.', 'Rates', and 'Contact Us'. The 'Add Account' link is highlighted with a red rectangular box. The main content area has a white background with a dark blue header. Below the header, the title 'Add Account' is displayed in dark blue. A red asterisk followed by '= Required' is shown. The form contains the following fields: 'User Id:' with the value 'kl' in a light gray box; '* Account Number:' with two empty white input boxes separated by a hyphen; and '* Cycle and Route Number:' with two empty white input boxes. A red 'Submit' button is located at the bottom right. A red asterisk followed by '= Required' is also present. A red note at the bottom states: '* Account Number must be entered exactly as it appears on your monthly statement.'

2. Enter your account number and cycle and route number as it appears on your bill:



The screenshot shows the 'Add Account' page with the same sidebar and header as the previous image. The form fields are now filled with data: 'User Id:' is 'kl'; '* Account Number:' has '123456' in the first box and '12345' in the second box, both with green checkmarks; and '* Cycle and Route Number:' has '06' in the first box and '02' in the second box, both with green checkmarks. The red 'Submit' button is still at the bottom right. The red note at the bottom remains: '* Account Number must be entered exactly as it appears on your monthly statement.'



A close-up of the red 'Submit' button, which is a rounded rectangle with white text.

3. Click Submit

4. You will see confirmation after you click submit:

Add Account

* = Required

User Id: k1

The account was added successfully.

* Account Number:

 -

* Cycle and Route
Number:

Submit

* Account Number must be entered exactly as it appears on your monthly statement.